



PAYMENT AND CANCELLATION POLICY

Terms and conditions

All registrations and cancellations must be submitted via email.

The deadline for the registrations is **60 days before the travel date**. The registration is not valid until your registration fees have been received and your registration has been confirmed.

Fees are to be paid free of charge in Euros. Any bank charges incurred must be paid by the attendee. Payments done with the credit card will incur a fixed charge of 4%.

For groups, conditions are as follows :

- 50% of the total amount will have to be paid **50 days before traveling**
- Final 50% will have to be paid 1 month prior to the departure from Kuwait.

Cancellation:

Written cancellation or changes can be made - free of charge - until 50 days before traveling

From 50 days and till 1 month prior to traveling a cancellation fee of 50% of the payed amount will be charged.

After the last month prior to traveling, when the total amount has to be paid, only 25% of the total amount will be refunded, in case of force majeure such as illness (Medical papers will have to be presented in this case).

Flights and trains tickets are not refundable.

SPANIA C&E SERVICES reserves the right to make changes to the program.

In case of dispute, it will be resolved according to the law of the Kingdom of Spain, in the Court of Madrid.

The organizer is not liable for damage caused by transmission errors, technical defects, breakdowns or unlawful interference with computer systems. Precluded further is any liability of the operator for damages resulting from malfunctions, interruptions or congestion of computer systems.